



NORTHERN NEST — DESIGN —

THOUGHTFULLY DESIGNED- BEAUTIFULLY LIVED:

PRIVACY POLICY

Effective Date: September 27, 2026 • Last Updated: September 27, 2026

1. Information We Collect

At **Northern Nest Design**, we respect your privacy and want you to feel comfortable visiting our website and contacting us about your design project.

We may collect information you voluntarily provide when you contact us, request information about our design services, schedule a consultation, send an email, submit an inquiry form, or communicate with us about a current or potential design project. This may include your name, email address, phone number, mailing or project address, information about your home or design project, design preferences, project goals and budget information, and other information you choose to provide.

We may also automatically receive limited information about website use, such as pages visited, approximate location, browser type, device type, and general usage information through analytics, cookies, or similar technologies.

2. How We Use Your Information

We may use information we collect to respond to questions and inquiries; schedule consultations or communicate about a project; provide design services; prepare proposals, estimates, plans, or other project materials; communicate about our services; improve our website and services; understand website usage; maintain website security and functionality; and comply with applicable legal requirements.

3. Information We Do Not Sell

Northern Nest Design does not sell your personal information to third parties. We do not sell customer names, email addresses, phone numbers, project information, or other personal information for marketing purposes.

4. Information Sharing

We may share information when reasonably necessary to operate our business or provide services. This may include website hosting or technology services, email or communication services, scheduling or business-management platforms, professional advisors, and contractors, vendors, or design professionals involved in your project when appropriate. We may also disclose information when required by law.

5. Cookies and Website Analytics

Our website may use cookies or similar technologies to help the website function properly and to understand how visitors use our website. Analytics may help us understand website traffic, popular pages, how visitors find our website, and how they navigate through it. You can adjust your browser settings to refuse or limit cookies, although some website features may not work properly if certain cookies are disabled.

6. Design Project and Photography

Northern Nest Design may feature photographs of completed design projects on our website, social media, portfolios, brochures, or other marketing materials. We will seek appropriate permission before using photographs or project information that identifies a client, their home, or personal circumstances. **This Privacy Policy does not itself provide permission to use photographs of your home, family, or property.** Photography and project-feature permissions may be handled separately. If you believe a photograph or project reference should be removed or changed, please contact us.

7. Third-Party Websites

Our website may contain links to manufacturers, vendors, contractors, professional organizations, social media platforms, or other resources. Northern Nest Design is not responsible for the privacy practices, content, or security of third-party websites. We encourage you to review the privacy policy of any third-party website you visit.

8. How We Protect Your Information

We take reasonable steps to protect personal information from unauthorized access, use, alteration, or disclosure. However, no website, electronic transmission, or storage system can be guaranteed to be completely secure. Please avoid sending highly sensitive information through a website contact form or ordinary email unless we specifically request it.

9. How Long We Keep Information

We generally keep personal information only as long as reasonably necessary to respond to inquiries, provide services, maintain appropriate business and project records, meet accounting, legal, tax, or other business obligations, resolve disputes, or enforce agreements. When information is no longer reasonably necessary, we may securely delete or dispose of it.

10. Your Privacy Choices

You may contact us to ask about personal information that Northern Nest Design maintains about you. Depending on applicable law, you may also have rights regarding your personal information, including access to, correction of, or deletion of certain information. To make a privacy-related request, please contact us. We may need to verify your identity before completing certain requests.

11. Children's Privacy

Our website is intended for adults and is not directed toward children under 13. We do not knowingly collect personal information from children under 13 through our website. If you believe a child has provided personal information to us, please contact us so we can take appropriate steps.

12. Changes to This Privacy Policy

We may update this Privacy Policy from time to time as our business, website, or privacy practices change. When we make changes, we will update the **Last Updated** date at the top of this page. We encourage you to review this Privacy Policy periodically.

13. Contact Us

If you have questions about this Privacy Policy or how Northern Nest Design handles personal information, please contact us:

Northern Nest Design

Minnesota

Email: sue@northernnestdesign.com

Website: northernnestdesign.com